



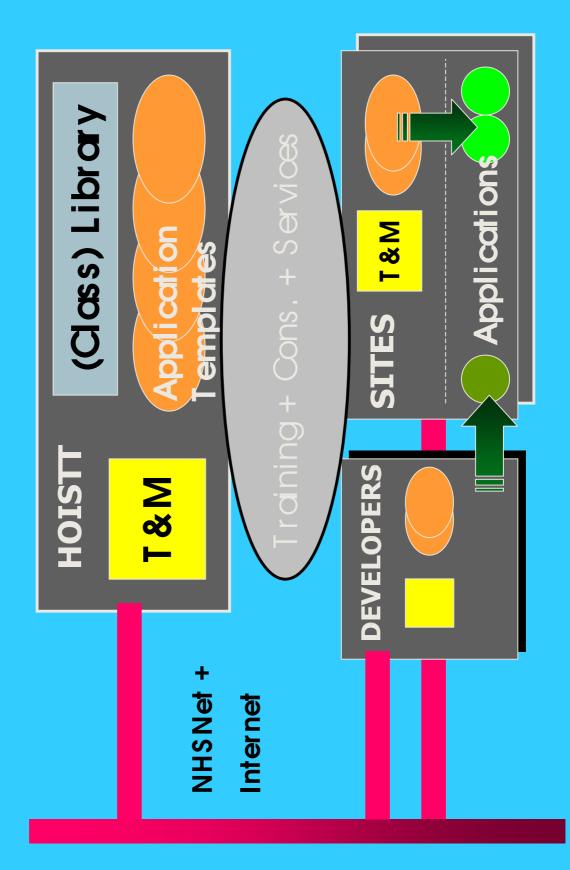
- Benefits of component-based software assumed Feasibility of generic (processed based) model of healthcare assumed
- NHS has low level of software development capability
- Therefore need technology transfer approach
- Tripartite NHS "centre", NHS orgs., software suppliers
- Originally aimed at "satellite applications", but no intrinsic limits to scope

- Lack of IT flexibility is a brake on the reform process
- Most current systems are proprietary, which increases:-
- the cost and complexity of systems integration.
- operational costs |
- cost & time for development and maintenance
- So:-
- use component based development
- with access for both NHS orgs. and suppliers |
- using application templates for local customisation
- based on open source model and open standards

#### Seluis evile.

- Class & component libraries
- Library / repository management
- Software development methodologies and tools
- Education and training
- Application templates
- Supplier development and support services





- Local flexibility
- Non-proprietary code => improved interoperability
- Central facilitation of national standards and strategy
- Market driven take-up
- Lifetime software costs << "bought in" option</p>
  - Suppliers become more focussed on service . support

- Contradiction cannot achieve HOISTT benefits at local level alone
- Contract with supplier for modular system development & skills transfer
- Clinical activity / audit systems
- Technology & RAD approach OK (too good?)
- Severe scope creep by clinicians
- Lack of buy-in to concept at senior level

